



2705 Airport Drive, North Las Vegas,
Nevada 89032

702-647-7700 Phone 702-646-6871
Fax

May 10, 2013

RE: Letter of Recommendation

To Whom It May Concern:

I would like to take this opportunity to recommend the training services of Mr. Brian Copeland. I have had the occasion to attend two Crew Member Self Defense (CMSD) classes put on by Mr. Copeland to meet the security training requirements of the Transportation Security Administration for airline crews. Both of these classes have been outstanding.

Brian takes great concern in ensuring the training he provides is appropriate, attainable and memorable. He has developed self defense techniques that will work in the confines of the flight deck or cabin of the aircraft we operate. He has designed these techniques so that all of our personnel, no matter their athletic ability, can use them with a degree of confidence and probable success against a would-be attacker. Finally he has broken these techniques down into simple to understand movements that will make them easy to remember and implement in a time of stress.

Beyond the material itself the instruction Brian provides is outstanding. He is personable and makes the subject matter enjoyable to deal with. He encourages role playing in class and creates an encouraging and enthusiastic atmosphere that crews can look forward to.

The best way to describe Mr. Copeland is he is a professional. I can recommend his services without hesitation.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason M. Walden", written over a white background.

Jason M. Walden
Director of Safety and Regulatory Compliance
Vision Airlines